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AN EXCHANGE OF TECHNICAL INFORMATION ABOUT CARRIER TRANSICOLD CONTAINER PRODUCTS September 2001

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# 🛠 Control Transformer Replacement

There are two options when selecting a replacement Control Transformer.

- Part number 10-00332-21SV is used on a standard 69NT base unit and can replace the following part numbers: 10-00332-00, 10-00332-04, 10-00332-06, 10-00332-10, and 10-00332-20SV.
- Part number 10-00332-07 is a large capacity transformer and is used on 69NT Controlled Atmosphere units, or units equipped with a 60-amp contactor. This is the only transformer that can be used to replace the following part numbers: 10-00332-01, 10-00332-02, 10-00332-03, and 10-00332-05.

BEFORE PROCEEDING WITH A TRANSFORMER REPLACEMENT, Verify that the correct transformer has been selected as a replacement. Use of the standard transformer in place of the large capacity transformer will result in early failure of the replacement transformer

For specific instructions to install the replacement transformer consult the instructions that are supplied with each trasformer when it is purchased.

# ✓ New Container Web Site

On August 15th all Carrier Container web applications were moved to an new and updated web site to provide a better look and feel and to allow more features to be built into the site. The address of the new site is

## http://www.container.carrier.com

For those who have either of our previous websites bookmarked the following will happen when you access the site;

- From www.carrier.transicold.com, you will be taken to a gate way page which gives you the choice of which website you want to go to, select Container and you will be taken to the new website.
- 2. From www.carrier.refrigeration.com, when you select Container you will be taken direct to the new site.

Listed are changes that were implemented on the new web site **Revised Service Center directory**- Allows rapid selection by World/Region maps of the Service Centers that interest you. Direct Email links included to assist you in contacting a Service Center. Direct links to Service Center websites **On line Manuals**- The most recent Operations and Service manuals as well as Parts Lists are available on the site and downloadable in Adobe PDF format. Base models are 69NT40-511-3XX, 69NT40-531, 69UG15 and 69RG15 generator manuals, NatureFresh supplement, model configuration manual.

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Please circulate this newsletter to all of your support personnel

#### ✓ TROUBLESHOOTING ELECTRONIC CHART RECORDER

The following procedure is designed to assist the technician in determining a fault in the chart recorder. (Note: This procedure needs to be performed with the refrigeration unit running unless otherwise stated.)

Required tools: Digital Multi-meter, Interrogation Device (PC or Datareader)

#### SET-UP INFORMATION

Verify unit configuration (code 20) matches that on the nameplate of the unit. If they do not match, use the configuration card to reconfigure the microprocessor to the correct model number.

Determine which sensor is being used for recording purposes. The models listed below have a default setting to record with either sensor, based on the setpoint (perishable settings, set points above  $14^{\circ}F/-10^{\circ}C$  use the supply sensor and frozen settings below  $14^{\circ}F/-10^{\circ}C$  use the return sensor); all other models are set for return temperature sensor recording only.

69NT40-511-96	69NT40-511-313 - 316	69NT40-511-319	69NT40-511-321 - 325
69NT40-511-328 - 336	69NT40-511-338	69NT40-511-341 - 345	69NT40-511-350
69NT40-511-351	69NT40-511-353	69NT40-531-3 - 05	69NT40-531-202
69NT40-531-300			

Compare the chart temperature to the appropriate recording sensor (dC01 if using supply air sensor or dC02 if using the return air sensor). If temperatures or dates do not match proceed with the troubleshooting procedure.

#### STYLUS CALIBRATION PROCEDURE

1. Perform the calibration test procedure according to the label on front of the recorder. If OK proceed to the communication procedure; otherwise proceed to voltage and wiring procedure. **NOTE: Under no circumstances should the recorder stylus be moved by hand across the chart.** 

#### VOLTAGE AND POWER WIRING CHECK PROCEDURE

- 1. Unplug the connector located at the bottom of the chart recorder. Check the voltage from the controller at pin 1 (white wire) to pin 8 (blue wire) on the female plug. If voltage is between 18 30 VAC proceed to step 5. If not continue to step 2.
- 2. In the refrigeration control box, check the in-line fuse located on the white wire (CR1-ST10) coming from the start stop switch. If the fuse is good proceed to the next step. If the fuse is defective, replace the fuse and repeat step one. Note: if fuse blows on replacement, change the chart recorder. If the fuse is OK continue to step 3.
- 3. In the refrigeration control box: check that voltage between QC1 and TP9 on the controller is between 18 30VAC. Make sure the wire is still connected to the controller during this check. This voltage is supplied from the start/stop switch. If the voltage is OK proceed to step 4. If not troubleshoot the refrigeration unit.
- 4. Turn unit off. Using an ohm meter check the continuity of the wiring from the controller to the female connector (CR) at the chart recorder. CR1 ST10 / CR2 MA5 / CR3 MA3 / CR4-MA9x / CR5 MA7 / CR6 MA11 / CR8 TP9. Correct any loose wires or miss-connections and retest.
- 5. At the male connector located on the bottom of the chart recorder give each wire a light pull to ensure that the pins are prop erly connected. If OK continue to check the communications. If not OK correct any loose connections and repeat test. If calibration again fails replace the recorder.

#### COMMUNICATION AND COMMUNICATION WIRING CHECK PROCEDURE

- 1. Connect an interrogation device (Datareader or PC) to the unit using the proper cables and activate the interrogation program (Datareader, Dataview, DataLine).
- 2. Is communication established with the controller? If so the communication is OK, proceed to chart rotation check. If there is no communication established, using and ohm meter check the wiring from the interrogation connector to the "EC con nector" on the back side of the controller. If wiring is OK replace the chart recorder and verify communications are estab lshed with the new recorder. If not, correct wiring connections and retest.

#### CHART ROTATION CHECK PROCEDURE

- 1. Verify that the chart nut is secure (do not over tighten as it could lead to failure of the gears).
- 2. For chart recorder models 12-00464-05 and above (part number is located at top right corner of the controller) follow the pro cedure located on the front of the recorder. If chart does not rotate replace the recorder and retest.
- 3. For all other models, run the unit for 3 hrs and confirm chart rotation. If chart does not rotate replace the recorder.

\* Mark Rogers, Zvonko Asprovski and Perry Hoover,

Troubleshooting Procedure Read the troubleshooting set-up information and proceed as follows.



## 🛠 Cd 29: User Selectable Failure Action/ Response Mode

Function code 29\*, is user selectable code that defines the mode of operation of the refrigeration unit\*\* during the presence of active alarm 26 (all four control sensors failure), or 27 (probe circuit calibration failure).

The user can select one of four possible actions as designated by the selection code:

- A Full Cooling (SMV 100%) B Partial Cooling (SMV 50% open)
- C Evaporator Fan Only D Full System Shutdown Factory Default

For the desired selection to automatically take place the failure action mode must be selected prior to the unit failure occuring (active alarm 26 or 27). Note: Once the unit goes into the selected failure mode of operation, it can be changed as follows:

- 1. Access code 29 and change it to the new/desired setting (A, B, C, or D).
- 2. Turn the unit OFF for several seconds, and then turn it back ON. The unit will start running in the newly selected mode.
- 3. Repeat the above steps if different action mode is needed.
- \* Function code number 28 is used in Micro-Link 1 units.
- \*\* Applicable to ML1, ML2, and ML2i units.

Note: The above procedure should be utilised only on an emergency basis, and unit must be repaired as soon as possible.

\*Mark Rogers, Zvonko Asprovski

# FAQ

Q: What is the minimun megohm reading you should accept on heaters?

A: Even though the standard land based practice of 1 megohms would be sufficient, most ships have the earth leakage alarms set for 2 megohms, therefore 2 megohms should be the minimum acceptable value.

For reading between 1 and 2 megohms, operate the heaters for 10-15 minutes, if the resistance reading rises above 2megohmzs they are OK. In most cases the megohm reading will either rise significantly above 2 megohm, as free moisture has been removed or drop below 1 megohm, as the fault situation has been aggravated. Heaters with readings below 1 megohm should be replaced. The testing should be carried out with a 500v Insulation tester and not a standard 5v multimeter.

\*Mark Donahoe

### Dataline for Windows

Early last month the Windows version of the DOS Dataview program, **DataLine**, was released. This program is now available from your local regional warehouse as part number 07-00421-00 for a single license copy. If you require additional licenses at the time you purchase your copy of DataLine use part number 07-00426-00 for the additional licenses. To obtain full details of Dataline and to get Brochures or Operating manuals go to http://www.container.carrier.com

New features in Dataline,

Eight reports pre formatted and ready for use.

Save your data to standard ASCII format for import into Microsoft<sup>™</sup> Excell or Word.

Print to any printer.

Ready for use on Windows 95B, 98, NT.

\*David Whyte

New web site (continued from Front Page)

On line Equipment Brochures Download Adobe PDF versions of any current Carrier Container equipment.brochures,

Refrigeration and Generator units, DataLine softeware etc.

Training - Online registration for all Container training classes worldwide

**CPG Contacts** - Complete list of all contacts in Carrier Container Division.

**User Portals** - Access all Authorised User applications through the new TransCentral Customer Portal on the Home Page. Allowing a single entry of your ID and password to access all the applications you currently use with Carrier Transport.

Any comments you may have about this new website or features you would like to see added can be emailed to david.whyte@carrier.utc.com.

\*David Whyte



Please circulate this newsletter to all of your support personnel