

EUROPEAN PARTS CENTER: BUILDING SERVICE EXCELLENCE FOR CUSTOMER

Thanks to our dedicated ERCD (EMEA Replacement Components Division) team and our factories located throughout Europe, Carrier is able to deliver 250 orders daily and ship efficiently more than 1,600 shipments per week around the world.



A robust supply chain

Dedicated team & expert advices

An experienced and attentive team will support you throughout the process of spare parts procurement: parts selection, management orders follow-up and logistics until delivery.

Our powerful purchasing negotiations ensures optimized pricing and lead-times. Thanks to our manufacturing expertise, we provide advice to help you find the best service solution to meet your specific needs.

- State-of-the art logistics with reliable next day delivery for Europe
- Storage permanently adjusted according to customer demand
- Accessible and reactive contacts
- Dedicated online shop to facilitate the selection of parts

A comprehensive parts offering

High added value parts solutions

With more than 10,000 items in stock, we propose a comprehensive parts offering including compressors, universal parts and manufactured components.

- Factory Authorized & Proprietary and universal spare parts
- Parts kits solutions
- Consultancy services
- Dedicated solutions for railways, mining & marine business

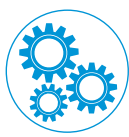
Quality & reliability

The quality and the reliability of Carrier are integrated and guaranteed for all products & systems and extended to every spare part.

Discover our new e-commerce website dedicated to spare parts!

Visit: **www.store-eu.carrier.com to get your access!**

- Order online with total autonomy
- Consult technical information & pictures of our parts
- Simplify your technical selection thanks to exploded views of end products
- Stay tuned to discover future contents!



+90,000
Managed part numbers*



98%
Deliveries on time*



6/7
Customer satisfaction*

*2018 Carrier data