

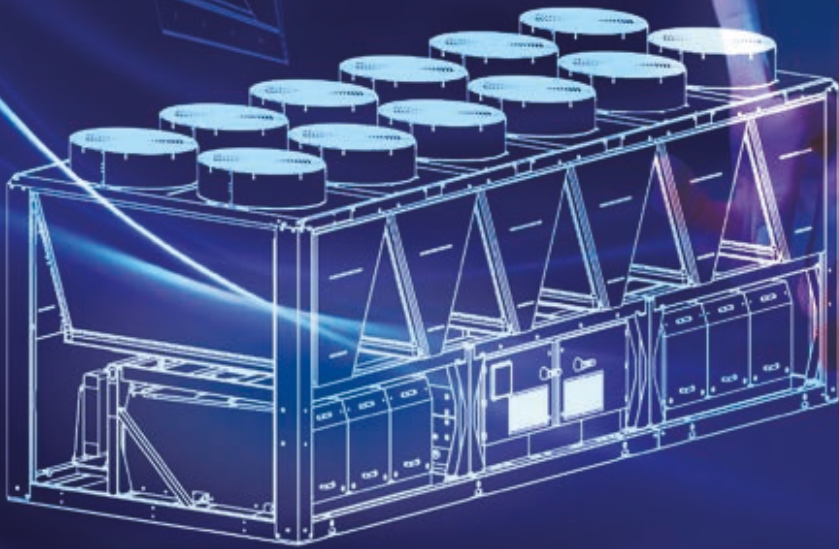


United Technologies

DESIGNING INNOVATIVE SOLUTIONS

# SMART-UP YOUR CHILLER

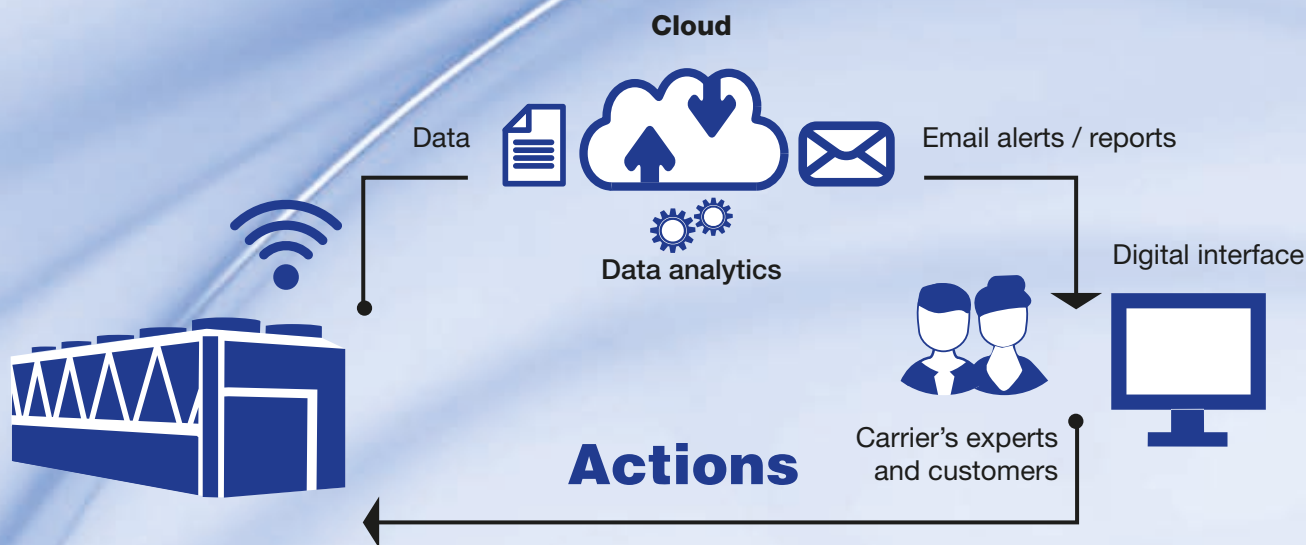
DATA AT YOUR SERVICE



Connected services

# Driving the digital transformation with **Carrier connected services**

Carrier connected services allow you to track and monitor HVAC equipment system performance in real time and to take preventive and corrective actions remotely.



- Chiller performance monitored 24/7/365
- Connect up to 5 chillers
- Real time data
- Historical analysis to improve diagnosis and maintenance needs
- Digitally connected Carrier technicians for quick on-site intervention
- Carrier expert advice on actions to maximize performance

## EMAIL ALERT FOR ALL EVENTS ON EQUIPMENT

### RETRIEVE MACHINE DATA IN REAL-TIME FROM THE WEBSITE

- Synopsis
- Controller dashboard
- Event and temperature curve
- Alert and fault memory
- Parameters log

## MONTHLY OR ANNUAL REPORTS

### EXPERT ANALYSIS TO OPTIMIZE OPERATION

- Trends
- Operating times
- Number of starts
- Event reports
- Preventive maintenance

# Using smart data to ensure your peace of mind

With continuous analysis, Carrier connected services improve equipment availability, optimize its lifetime and optimize your operating costs to give you peace of mind.



## ■ 24/7 remote monitoring

- Continuous remote analysis to ensure full system reliability and peace of mind.



## ■ Proactivity to anticipate breakdowns

- Less downtime
- Less uncertainty
- Smooth repair planning
- Data-driven repair propositions
- Optimized OPEX



## ■ Precision monitoring

- Lengthen in-service time
- Know best time to replace assets
- Data-driven investment decision
- Optimized CAPEX budgeting



## ■ Demonstrated maintenance

- Charts and diagrams visualization to substantiate the maintenance necessity and impact
- Decision rationalized and optimized for investment



## ■ Easy and secured access

- User-friendly mobile app (Android & iOS)
- No-hassle commissioning process
- Single point of connection for an easy access to data
- Secured encrypted data exchange

# Carrier Service beyond your expectations

Carrier teams are committed to ensuring your peace of mind while supporting your business objectives throughout the lifecycle of your equipment.

## To meet your expectations, Carrier Service offers:

### ■ Proximity & Responsiveness

Carrier expert technicians are there to take action, quickly. The company's comprehensive and highly efficient maintenance processes ensure that your equipment works at peak performance level. If necessary, you can rely on Carrier Rental Systems and readily available spare parts to avoid extended downtime.

### ■ Expertise & Consultancy

Carrier has experienced teams, an extensive network of branches, top grade logistics and powerful information systems. These industry-leading resources come together to deliver a best-in-class service. Your Carrier experts will help you to find the right balance between enhancing energy efficiency and maximising your investments.

### ■ Proactivity

As your preferred partner, Carrier designs tailored maintenance programmes to meet your goals and optimize your business performance.

Present  
in more than

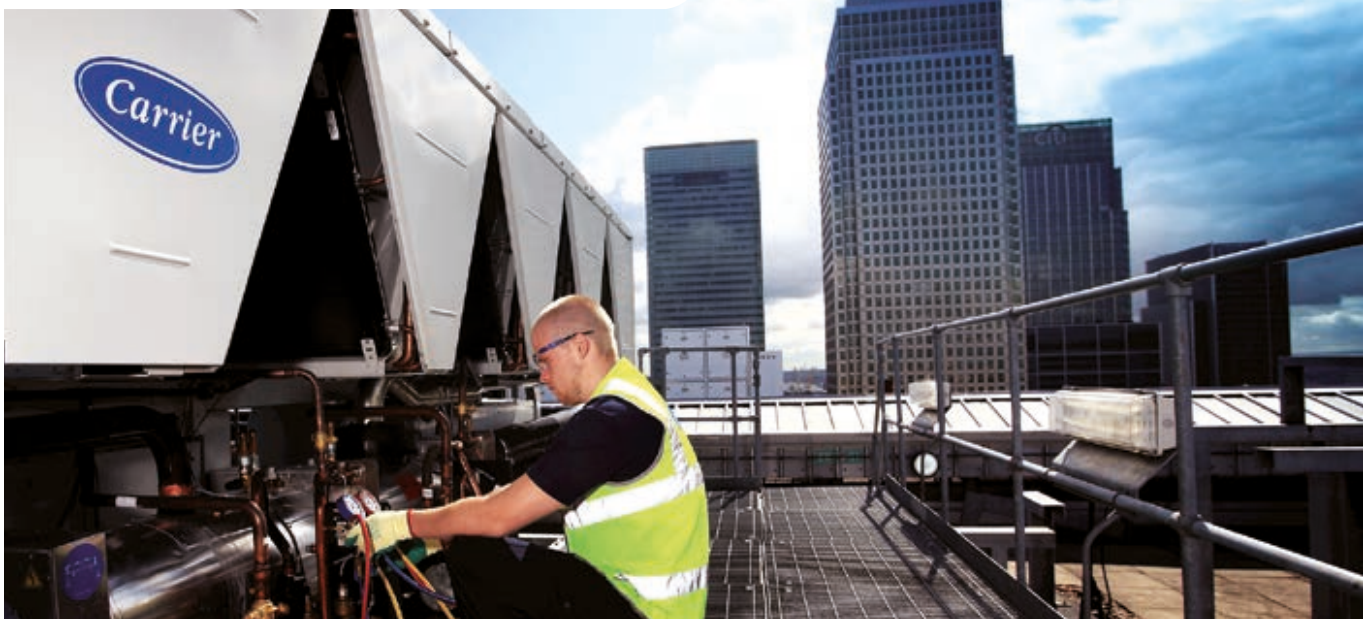
**60**  
countries

**24/7**  
availability

More than

**115** years  
of experience

**Carrier** proposes an advanced service offer based on secure connectivity, allowing you to monitor your equipment in real time and receive recommendations from Carrier experts.



[www.carrier.com](http://www.carrier.com)

NA19.16A Connected services leaflet - English - June 2019. © Carrier 2019. All rights reserved.  
Carrier reserves the right to change certain information and specifications contained in this document at any time and without prior notice.  
Since standards, specifications and designs are subject to occasional change, please ask for confirmation of the information given in this publication.

