



# Get the support you need from day one

## BluEdge® First Year Service



When you purchase qualifying equipment\*, you will automatically benefit from our complimentary BluEdge First Year Service, starting right at commissioning.

This service ensures you receive high priority for any non-scheduled service events, providing you with peace of mind and reliable support.

To fully leverage the power of our BluEdge service platform, we can tailor a solution that best meets your specific needs. Your equipment will be IoT-enabled, allowing for seamless integration with our remote monitoring expertise.

This includes an annual report that keeps you informed about your equipment's performance and health.

\*Contact your Carrier representative for the list of compatible chillers.

### Included services:

- ✓ Equipment connected & monitored remotely by Carrier experts
- ✓ 24/7 emergency support when available locally
- ✓ Verified proper operation and configuration during initial run-in period
- ✓ One annual report through our digital platform

### Why choose BluEdge First Year Service?

#### Connected services hardware

Included with the equipment at no additional cost

#### Equipment monitoring

Free of charge equipment data during the first year

#### Digital performance

Annual chiller health report

With BluEdge First Year Service, you can rest assured that your new equipment will operate efficiently and effectively for years to come.

Visit [carrier.com](https://carrier.com) to learn more

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