



EXTEND THE LIFE OF YOUR EQUIPMENT AND REDUCE YOUR COST OF OWNERSHIP

With your BluEdge service agreement, enabled by **Abound HVAC Performance**, both you and our highly trained team will gain visibility, access expert advice and effectively optimise the lifecycle outcomes of HVAC systems.

Our BluEdge service agreement tiers are tailored to meet your HVAC system needs, providing peace of mind and improved bottom line.

Solutions that empower your team to visualise, advise, and optimise the lifecycle and outcomes of your HVAC system.

ABOUT HVAC PERFORMANCE

	CORE	ENHANCE	ELITE
VISUALISE	Equipment connected to our portal	✓	✓
	Prioritised alarm and alert notifications	✓	✓
ADVISE	Web/mobile real-time chiller dashboards access	—	✓
	Remote support on demand/request	+	✓
	Monthly trend report in portal	+	✓
	Yearly remote inspection by technician (health)	—	✓
OPTIMISE	Proactive maintenance recommendations*	—	✓
	Equipment performance & energy reports*	—	✓
	Vibration report**	—	✓

✓ INCLUDED + ADD ON — NOT INCLUDED

ABOUT HVAC Performance Core is included with all service agreement levels.

*Availability based on product model. **Availability on request.

 **CORE**

Empower BluEdge® teams with digital tools and dashboards to **monitor** your HVAC assets

 **ENHANCE**

Remote experts **analyse** data to deliver proactive health and performance insights

 **ELITE**

Predictive analytics and dispatch to **optimise** key outcomes



Demonstrated maintenance – Charts and diagrams visualisation to substantiate the maintenance necessity and impact



Chiller dashboard* – A real-time dashboard to view all details of your system health and performance from anywhere online



24/7 remote monitoring – Continuous remote analysis to anticipate and reduce unplanned downtime



Advanced Analytics* – Cloud-based algorithms that help to manage, predict and optimise your equipment health and performance

*Depending on contract



The cloud collects and analyses equipment data



Your connected equipment provides status updates to Carrier



After analysis, remote experts develop tailored solutions



Carrier Service dispatches to address identified solution



Carrier delivers the results and recommendations for action

