



Dean Parke

Refrigeration and
Air Conditioning
apprentice at
Carrier Service.





What and where I'm studying:

I'm Dean Parke and I'm a 3rd year Carrier Service apprentice, studying Refrigeration and Air Conditioning at Lisburn SERC.

Current role:

My day-to-day role includes performing maintenance and service work on Carrier chillers, air conditioning units and heat pumps. These chillers, air conditioning units and heat pumps are used for various applications such as heating and cooling buildings depending on the season, and also for process cooling systems in large industrial factories.

Another large part of my role is assisting during the commissioning phase of new installations. Making sure our new equipment is working correctly and efficiently before we leave site is essential in providing the best service to our customers.

What I wish I knew sooner:

I wish I'd known more about how to utilise the online HR portal to solve my work-related questions. There is lots of information about payslips and pensions, as well as other helpful resources.

Best tip:

My best tip for anyone interested in a career in refrigeration and air conditioning is to be genuinely passionate about this industry. You must have a strong interest and be willing to ask lots of questions, no matter how simple or silly they seem. As we work with expensive equipment, understanding everything thoroughly is crucial. My second tip would be to learn and absorb information from all the people around you. They have so much knowledge and experience. Most of them started as an apprentice so I'm following the path they took.

To explore apprenticeship opportunities with Carrier, call 01372 220 220 or visit www.carrier.com/commercial/en/uk.

About Carrier

Founded by the inventor of modern air conditioning, Carrier is a world leader in high-technology heating, air-conditioning and refrigeration solutions. Carrier experts provide sustainable solutions, integrating energy-efficient products, building controls and energy services for residential, commercial, retail, transport and food service customers. Carrier is a part of Carrier Global Corporation, global leader in intelligent climate and energy solutions that matter for people and our planet for generations to come. For more information, visit www.carrier.com or follow @Carrier HVAC Europe on LinkedIn.

Something I found difficult but overcame:

One of the things I found difficult was fully understanding the scale of the work we do. Carrier is such a massive company, and its product portfolio is huge. Not to mention the size of some of the equipment. I had never worked with machinery so big before. But my colleagues have been great in helping me learn and get my head around as much as I can about the company and the work we do.

Favourite part of my apprenticeship:

My favourite part of the apprenticeship is the long drives to different job sites and getting stuck into work that is new to me or that I have rarely done before. It's a great hands-on learning experience. I also love to buy new tools and use them as I believe having good tools is a great way to make your job a lot easier.

Most challenging aspect:

The most challenging aspect of the work I do is diagnosing faults on our machines. There are lots of diagnostic readings to understand, which keeps me on my toes.

Aspirations for the future:

My aspiration is to be the best I can be in this role. I know there is a clear pathway for progression into a full-time role with Carrier once I've finished my apprenticeship. I'll also be able to continue studying to get a mechanical engineering degree from university. Eventually, I'd like to work in a supervisory or managerial role at Carrier and pass on all my knowledge and experience to the next generation – just as my colleagues have done with me. Carrier is a company that truly invests in its people and their futures.

