



CARRIER HVAC IN EUROPE

YOUR PARTNER IN COMMERCIAL HVAC SOLUTIONS





WHO WE ARE

Carrier is the leading global provider of healthy, safe, sustainable and intelligent building and cold chain solutions.

Since our founding, we have led in creating solutions that matter for people and our planet. Today, our portfolio includes industry-leading brands such as Carrier, Kidde, Edwards and Automated Logic that offer innovative HVAC, refrigeration, fire, security and building automation technologies to help make the world safer and more comfortable for generations to come.

AT A GLANCE



\$20.6B
2021 NET SALES



80+
BRANDS



160+
COUNTRIES



100+
NEW PRODUCTS
for the 7th consecutive year



~9 000
ACTIVE PATENTS
and pending patent
applications worldwide



**OUR VISION:
CREATING SOLUTIONS
THAT MATTER
FOR PEOPLE AND
OUR PLANET**

INNOVATION LEADERSHIP

Innovation is in our DNA. We invented entire industries and we are investing to accelerate the development of healthy, safe and sustainable solutions that will address our planet's most complex challenges.

CUSTOMER CENTRICITY

We are a one-stop shop for building and cold chain solutions, and we exceed expectations, anticipate needs and deliver products, technologies and services to make the world safer, more sustainable and more comfortable.

PERFORMANCE CULTURE

Guided by *The Carrier Way*^{*}, we are one team, working toward a common purpose. We are empowered and accountable to set bold goals and deliver against them to grow our company, while never compromising our values.

ESG EXCELLENCE

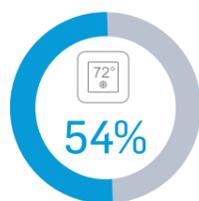
Environmental, social and governance (ESG) is core to our business and we are leading the way for future generations. We are committed to what matters and challenging ourselves to think bigger and be better through our comprehensive 2030 goals to address climate change, our people and our communities.

^{*} *The Carrier Way*: see page 7

OUR BUSINESS

Carrier is organized into three business segments: HVAC, Refrigeration and Fire & Security represented by more than 80 brands.

2021 NET SALES BREAKDOWN



HVAC
COMMERCIAL & RESIDENTIAL
\$11.4B
Net sales*



REFRIGERATION
TRANSPORT & COMMERCIAL
\$4.1B
Net sales*



FIRE & SECURITY
RESIDENTIAL, COMMERCIAL & INDUSTRIAL
\$5.5B
Net sales*

* Segment sales include intercompany sales.



- Americas 54%
- EMEA 29%
- Asia Pacific 17%



- New Equipment 73%
- Aftermarket 27%



HVAC*

Carrier's HVAC segment provides solutions to meet the heating and cooling needs of residential and commercial customers, while enhancing building performance, energy efficiency and sustainability.

Through an industry-leading family of brands, we offer an innovative and complete portfolio of products, including building automation and services that help optimize indoor environments to enhance human health, safety and productivity.

* Heating, Ventilation and Air-Conditioning



REFRIGERATION

Carrier's refrigeration segment provides a healthier, safer and more sustainable cold chain through the reliable transport and preservation of food, medicine and other perishable cargo.

Our refrigeration and monitoring products, services and digital solutions strengthen the connected cold chain and are designed for trucks, trailers, shipping containers, intermodal applications, food retail and warehouse cooling.



FIRE & SECURITY

Carrier's Fire & Security segment provides a wide range of residential, commercial and industrial technologies designed to help save lives and protect property. Our globally recognized brands provide product and technology innovations that are supported by installation, maintenance and monitoring through a network of channel partners and our own field service business, along with web-based and mobile applications, and cloud-based services.



2030 ENVIRONMENTAL, SOCIAL & GOVERNANCE GOALS

Our 2030 ESG goals underscore our commitment to the things that matter and to continuously challenge ourselves to think bigger and to be better. Expanding on three decades of environmental targets, our goals include measures to improve our planet, our people and our communities. We strive to be a catalyst for positive and sustainable change as we innovate, empower our people and operate with integrity. That is *The Carrier Way*.

Learn about our progress at corporate.carrier.com/esg-report

OUR PLANET

Climate change is among the most significant issues facing humanity. HVAC contributes an estimated 15% of the world's greenhouse gas emissions. More than one-third of all food produced is wasted every year, resulting in an estimated 4.4 gigatons of greenhouse gas emissions.

We recognize the potential for smart, sustainable innovation, and are committed to setting science-based emissions targets aligned with the goals of the Paris Agreement.

- Reduce our customers' **carbon footprint by more than 1 gigaton.**
- Invest over **\$2 billion** to develop **healthy, safe, sustainable and intelligent building and cold chain solutions** that incorporate **sustainable design principles and reduce lifecycle impacts.**
- Achieve **carbon neutral** operations.
- Reduce **energy intensity** by 10% across our operations.
- Achieve **water neutrality** in our operations, prioritizing water-scarce locations.
- Deliver **zero waste** to landfill from manufacturing locations.
- Establish a **responsible supply chain program** and assess key factory suppliers against program criteria.

OUR PEOPLE

Our greatest strength is the diversity of our employees and their ideas. We are a company of innovators and problem-solvers who are united by *The Carrier Way* – our purpose, values and culture.

- Exceed benchmark **employee engagement.**
- Achieve **gender parity** in senior leadership roles.
- Achieve a **diverse workforce** that represents the communities in which we live and work.
- Foster the growth of **Employee Resource Groups (ERGs)** to drive social impact.
- Maintain world-class **safety metrics.**

OUR COMMUNITIES

Decades of leadership in sustainability have guided Carrier to the forefront of healthy buildings, healthy homes and a more connected cold chain. Throughout our global operations, we are reducing our environmental footprint and making investments that have a positive impact on society.

- Positively impact communities by enabling access to **safe and healthy indoor environments, alleviating hunger and food waste, and volunteering our time and talent.**
- Invest in **science, technology, engineering and math education** programs that promote **diversity and inclusion.**
- Promote **sustainability** through education, partnerships and climate resiliency programs.

SUSTAINABILITY

At Carrier, we are driving sustainability in buildings and homes and across the cold chain. We continue to deliver innovative products and services that help customers avoid greenhouse gas emissions, while reducing our own environmental footprint throughout our global operations.



SPOTLIGHT MONTLUEL

We renovated the test lab in our Montluel, France, facility, where we make and test chillers. The renovations included the installation of our high-efficiency AquaForce chillers, which are variable speed drive chillers optimized by our controls to adapt to energy need and operating conditions, such as weather. We also shifted the refrigerant used to a lower global warming potential and nonflammable refrigerant, R-515B, and installed our energy-efficiency en dry coolers, which replaced cooling towers that have been dismantled. The renovation resulted in a 25% reduction in the facility's annual energy consumption and the reduction of water use by nearly 1.2 million gallons per year in the test lab.

THE CARRIER WAY

The Carrier Way is the foundation of everything we do. It defines our vision, reaffirms our values, describes the behaviors that create a winning culture, and establishes how we work and win together.

The Carrier Way

VISION

Our aspiration; why we come to work every day.
Creating solutions that matter for people and our planet.

VALUES

Our absolutes; always do the right thing.
Respect Integrity Inclusion Innovation Excellence

CULTURE

Our behaviors; how we work and win together, while never compromising our values.

<p>Passion for Customers We win when our customers win.</p> <p>Play to Win We strive to be #1 in everything we do.</p> <p>Choose Speed We focus and move with a bias for action.</p>	<p>Achieve Results We perform, with integrity.</p> <p>Dare to Disrupt We innovate and pursue sustainable solutions.</p> <p>Build Best Teams We develop diverse teams, and empower to move faster.</p>
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CARRIER HVAC IN EUROPE

Carrier Commercial HVAC presence in Europe, continuous innovation and constant investment in research and technology, along with a customer-focused philosophy, have led Carrier at the top of the European HVAC market for decades and continue to strengthen its position.

The group is active in equipment and service businesses under the brand names Carrier and CIAT. BluEdge® is the brand for Carrier and CIAT service.

Culoz
Airside products



Montluel
Commercial Heat pumps and Chillers



Vence
Control systems & Connected services



Montilla
Rooftops & Light Commercial Heat pumps



Centers of Excellence
 Production sites

AT A GLANCE

HEADQUARTERS
MONTLUEL, France

~3 700
EMPLOYEES

2 MAJOR BRANDS
Carrier & CIAT

TOP 3 MARKETS
France, UK & Iberica

\$1.1B
2021 NET SALES

DIRECT SALES OFFICES
IN **11** COUNTRIES

50 INDEPENDENT
DISTRIBUTORS

3 FACTORIES

4 CENTERS
OF EXCELLENCE

1 EUROPEAN
PART CENTER
WITH **12 000**
ITEMS IN STOCK

CARRIER COMMERCIAL HVAC BUSINESS IN EUROPE



EQUIPMENT

Heat pumps / Chillers
Hydronic terminals
Air Handling Units
Rooftops
Controls



SERVICE

Maintenance contract
Modernisations
Repairs
Remote monitoring
Sparte parts



RENTAL

Dehumidifiers
Heat pumps / Chillers
Rooftops / AHU
Water pumps
Boilers
Generators



YOUR HVAC PARTNER IN COMMERCIAL SOLUTIONS



Partner with us
to get the best product
solution that addresses
all your issues



Take advantage of
**the widest selection
of solutions**
on the market



**Choose
efficiency**
in total confidence

CARRIER HVAC IN EUROPE: OUR COMMERCIAL BRANDS

Carrier in Commercial HVAC business is present in Europe with two brands: Carrier and CIAT.

These brands share the same values: pride in their roots, efficiency, customer relations, and innovation. Partnering for efficiency is a common vision expressed through different complementary approaches. In this manner, the group aims to maximize its corporate value by fully leveraging its collective abilities: expertise and technology, solid relationships with customers and partners.



Willis Carrier invented modern air conditioning 120 years ago, launching an industry that would fundamentally improve the way we live, work and play. Carrier is recognized as a world leader in HVAC manufacturing and is known by consumers, commercial businesses and contractors for its innovative technology,

energy-efficient products and services, quality construction and reliability. Carrier supplies to over 160 countries worldwide and has a dynamic commercial presence across European markets with a strong commercial network and direct sales offices in 11 countries.

WHAT EFFICIENCY MEANS TO CARRIER

At Carrier, we haven't just mastered air conditioning, we invented it.

The perfect solution to the trickiest challenge.

The truth of the matter is that our technical expertise and guaranteed efficiency firmly position us as the leader in air conditioning and refrigeration around the world.

Along with total reliability, Carrier is all about MASTERING EFFICIENCY.



With over 80 years of expertise, CIAT is one of Europe's leading name in heating, air conditioning and air handling solutions for the commercial, residential, healthcare and industrial sectors. A major player in the air treatment, CIAT invents cleaner, more economical and safer solutions. More than just a wide range of equipment, CIAT offers customers expert support for sustainable solutions to guarantee comfort, air quality and energy optimization.

CIAT is also a reference brand when it comes to customer proximity: our strong customer focus is a distinctive trait of our identity. This is evidenced by the long-term relationships of trust and cooperation we have developed with our customers.

CIAT supplies to over 50 countries worldwide and operates a strong commercial network in Europe.

WHAT EFFICIENCY MEANS TO CIAT

A partner who, beyond innovative technology in air treatment, guarantees efficiency recognized at all levels thanks to a relationship focused on basic human needs: support, availability, listening.

Along with unique technological and human savoir-faire, that's what we are all about.

At CIAT, EFFICIENCY IS IN THE AIR.



A Carrier Company

Good to know

Founded in 1934 by Jean Falconnier, CIAT is the acronym of **C**ompagnie **I**ndustrielle d'**A**pplications **T**hermiques (Industrial Company of Thermal Applications)

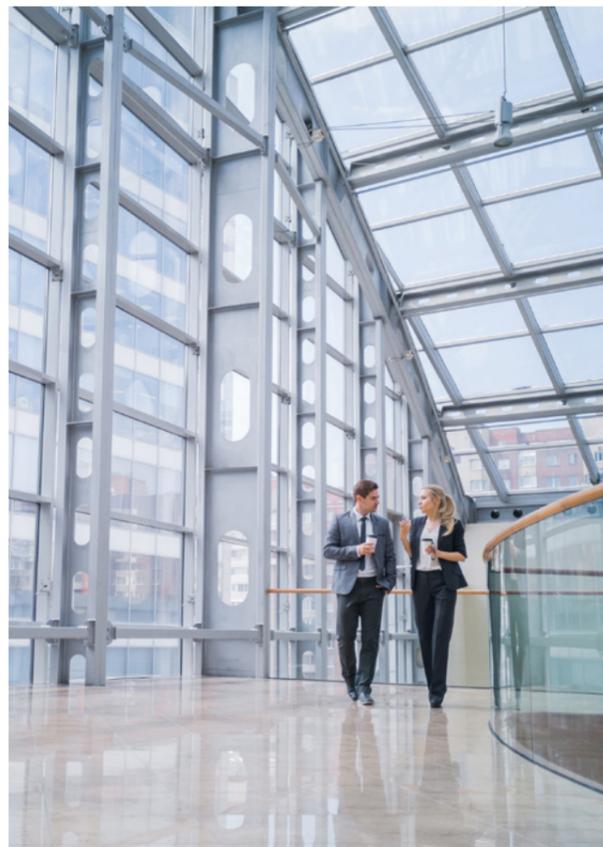


BluEdge is a best-in-class service and aftermarket offering exclusively for customers and partners across the Carrier enterprise (HVAC, Refrigeration). Leveraging our history of innovation and deep product expertise, BluEdge gives customers confidence that they are covered by a team that digitally monitors and delivers expert service throughout the life cycle of their solutions.



INNOVATION

Carrier has a strong history of innovation. Our engineering team is focused on key strategic themes aligned with Carrier's growth strategy: sustainability, service and digital solutions.



Continuing a legacy of innovation since 1902

At Carrier, reshaping the future is a part of our past. Willis Carrier's invention of modern air conditioning has been changing the way people live since 1902.

AdvanTEC team

Our global AdvanTEC team provides advice and solution design to help enterprises solve their most complex building problems. Comprised of highly qualified engineers with wide range of building applications experience, our AdvanTEC team can address the specific challenges of a customer, which may in turn benefit for others.

Building Solution Group (BSG)

AdvanTEC is a part of the Building Solution Group (BSG) that serves major enterprise accounts in key vertical segments designing, developing and providing customized building systems, solutions and services to address their business needs. These building solutions help customers make their buildings more efficient, deliver better user experience and provide occupant safety and security.



AT THE HEART OF EXCELLENCE AND INNOVATION

Carrier Commercial HVAC has three industrial sites in Europe. The production is carried out in three plants, two based in the South-East of France and one in the South of Spain. They are located adjacent to dedicated in-house Research and Design centers (called centers of excellence) to maximize synergy between manufacturing and R&D teams.



Over the years, Carrier has implemented major investment plans. As a result, our plants and R&D centers are upgraded and optimized using innovative techniques and technologies as well as modern equipment while our personnel are highly qualified and specialized.

Our commitments go beyond Europe

With our strong commitment to product development and adaptability combined with our manufacturing capabilities, we are serving market needs beyond Europe and notably in the Middle East, Africa and Asia.



Carrier Excellence

Carrier Excellence is our continuous improvement engine that drives operational excellence across our company, enhances the customer experience, enables growth and engages employees to solve problems in order to achieve breakthrough performance results. Our product quality policies and programs set our standards, and our factories go through an in-depth quality assessment. All our 3 manufacturing sites are ISO 9001:2015 certified.



MONTLUEL FACTORY: at the forefront of heat pumps and chillers facilities

Location: Montluel, South-East of France
Total Area: 32 000 m²
Production capacity: 12 000 units per year



PLANT INDUSTRIAL EXCELLENCE

Plant in Montluel is one of the most cutting-edge HVAC plants in the world. It is specialized in heat pump and chiller production, and houses production lines for air-cooled, water-cooled and centrifugal chillers.

GOOD TO KNOW

The factory in Montluel was founded in 1962 with just one production line and a small team. Since then, the factory has enormously grown becoming one of the largest chiller plants in Europe.

CARRIER'S 1ST DIGITAL FACTORY

HVAC plant in Montluel is Carrier's first digital factory.

To improve overall productivity, efficiency and quality, we launched a new manufacturing operation management system (MOM). The digitized system connects the entire factory through an easily accessible app that tracks orders at every stage – from placement to delivery – and allows for a more accurate understanding of progression.

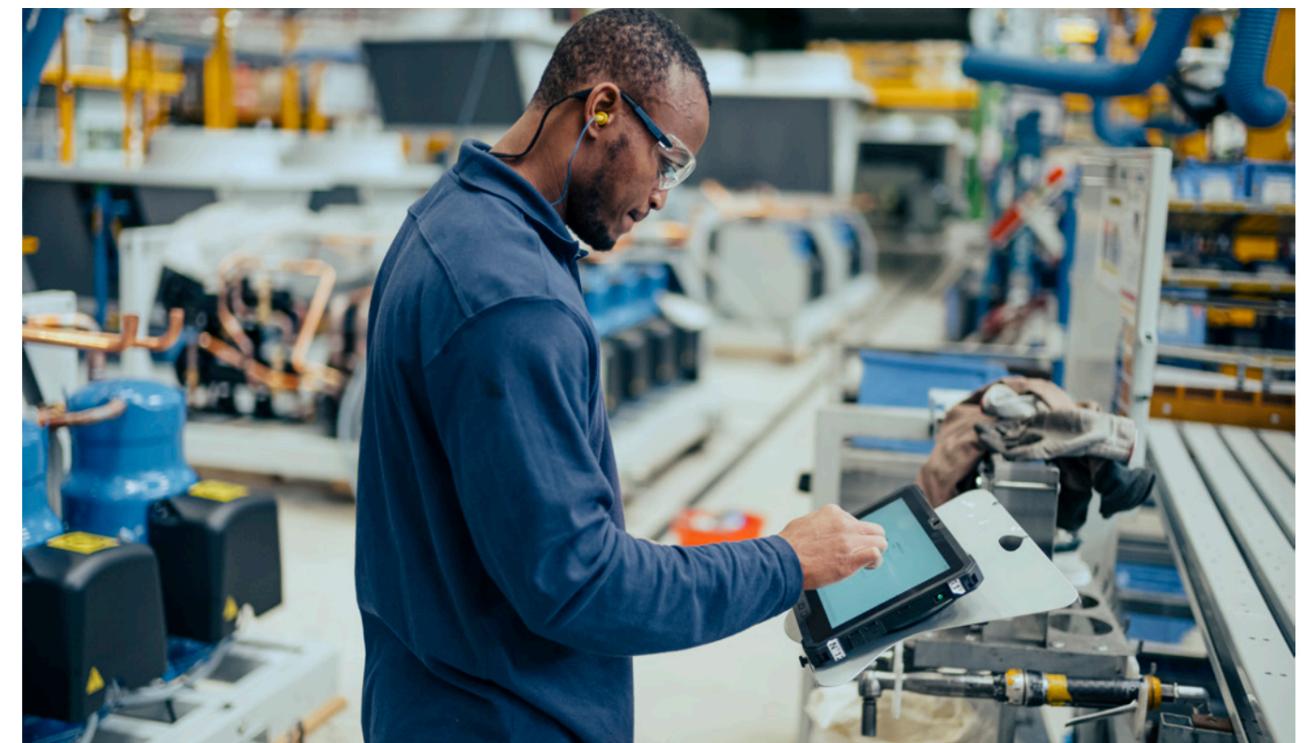
We can now provide customers with real-time updates and have proactive conversations if changes are needed, which is intended to ensure we are successful in meeting or exceeding their expectations on delivery and quality.



DIGITALIZATION IN MANUFACTURING

With technology relied upon more heavily than ever, it's no surprise that manufacturing is turning digital, too.

Digitalization in manufacturing is a new phase in the Industrial Revolution focused on interconnectivity, automation, machine learning and real-time data.



MONTLUEL CENTER OF EXCELLENCE: heat pumps and chillers expertise

The European Research and Design center and laboratory in Montluel, France, can design, choose and qualify the best technologies that would meet markets requirements and upcoming regulations.

Built in 1985 and covering 7 500 m², it is capable of simulating the widest range of operating conditions encountered by heat pumps and chillers equipment. Montluel center of excellence is one of the most advanced and rigorous testing facilities in the world, ensuring that only the highest levels of quality and reliability are achieved.

Modeling Analysis Simulation & Computation (MASC)

The center's numerical simulation platform capabilities include Model-Based Definition (MBD), Computational Fluid Dynamics (CFD), Finite Element Analysis (FEA) and 3-D design.

Customization

The center has a dedicated customization team specializing in bespoke solutions to meet the chiller and heat pump needs of each customer. This includes applied engineering in fields such as seismic, nuclear, marine or offshore applications.

Prototypes & Tests

It carries out prototyping modifications, tests for internal development projects and customer acceptance tests of products performance at any condition required by the application.

15 Test Rooms

- Thermal, performance, endurance and acoustic tests
- A/C and W/C Chillers, as well as terminal units
- Ambient control from **-20°C to +55°C** with humidity conditions of **5% to 95%**
- **1 200** measurement sensors
- **3 600 kW** maximum water-cooled unit test capacity
- **1 800 kW** maximum air-cooled unit test capacity
- **6 MW** total test capacity
- Ability to reach and maintain stable conditions
- High-precision method for acoustic measurement
- Specific tests on request

Remote Testing

The center offers customers the possibility of witnessing the test from anywhere in the world. We connect with customers digitally, creating an environment where they feel that they are really in the laboratory.



VENCE CENTER OF EXCELLENCE: control systems and BluEdge Digital services

Located in the South-East of France, the strength of Vence center of excellence is its engineering expertise in controls, automation and digital solutions as IoT and connected services with in depth knowledge of HVAC applications.



BluEdge Digital Services

The team is in charge of remote monitoring and predictive maintenance solutions using AI with more than 3 000 connected equipment. Our engineers focus on developing and offering technical support for Connected Services i.e. BluEdge Digital Solutions to our European distribution network. This new digital offering, which is added to existing BluEdge service agreements, connects customers' equipment to Carrier's cloud based IoT platform, providing them with advanced analytics and actionable insights to visualize, advise and optimize machine health and life cycle outcomes.

i-Vu® Controls Solution for Plant Room

The team supports the i-Vu controls business of Carrier in Europe around the Plant Room. We bring technical support during the design & engineering phase of plant room control system and develop and promote new controls offers for Carrier customers. On a project by project basis, we also support the design of Plant Room with thermal energy storage (TES). The team's know-how is unique and proven with dual cooling/heating and controls/automation in-depth knowledge.

Training Center

The Vence center of excellence is a training center of Carrier in Europe. We train service technicians on digital and control solutions to develop their skills and expertise. Training can be done remotely through webinar or on-site on training platforms designed specifically.

R&D Connections

The Vence center of excellence works closely with Europe's leading Science Park, located in Sophia-Antipolis in Southern France. Our team has been involved in several European research and innovation projects.

CERTIFICATIONS

Quality Management System	ISO 9001:2015	Approved by Lloyd's Register Quality Assurance
	PED 2014/68/EU	Approved by Bureau Veritas
Environmental Management System	ISO 14001:2015	Approved by Lloyd's Register Quality Assurance
Quality System & case-by-case	Marine Application	Approved by Lloyd's Register, Det Norske Veritas (DNV) & Germanischer Lloyd's (GL).
Air-cooled & water-cooled performance	AHRI	Approved by AHRI, America reference label of the energy performance of air conditioning and refrigeration equipments
	EUROVENT	Approved by Eurovent Certifications, European reference label of the energy performance of air conditioning and refrigeration equipments



+ 3 000
Connected equipment



+ 500
Plant Room Control Systems
(i-Vu & PlantCTRL™)

CULOZ FACTORY: world class airside facilities

Location: Culoz, South-East of France
Total Area: 57 000 m²
Production capacity: 100 000 units per year



PLANT INDUSTRIAL EXCELLENCE

In Culoz, we have been manufacturing HVAC equipment for over 80 years. Culoz factory is specialized in air treatment offering a large range of products from air handling units to terminal fan coils but also drycoolers, close control units and air heaters.



CULOZ CENTER OF EXCELLENCE: airside expertise

The Research and Design center and laboratory in Culoz are fully dedicated to airside solutions. The investment strategies Carrier has implemented in recent years, have allowed Culoz to rank among the top R&D centers in the sector.

This 4 000 m² center performs all types of customer acceptance tests on any product (AHU, Dry Cooler, TFCU...) and is able to reproduce the exact customer office to determine the actual comfort level and optimize it if necessary.

Indoor Environmental Quality

- Acoustic platforms
- Comfort test platform (Units and air diffusers according to EN ISO 7730 and EN 15726)
- Indoor Air Quality platform

Dry Coolers

- Thermal rating up to 2 000 kW
- Acoustic and adiabatic cooling
- Possible to test water to water heat exchangers

Air Handling Units

- Model Box performance under standard EN 1886
- Airflow tests (standard ISO 5801) up to 35 000 m³/h & 1 000 Pa
- Control software validation
- Sound tests (standard ISO 9614-1)
- Thermal performance tests (standards NF EN 1397, EN 14511) up to 200 kW / 56 000 m³/h

Terminal Fan Coil Units

- Sound tests (standard ISO 9614-1)
- Thermal tests (standard NF EN 1397) -5°C to +50° / up to 20 kW
- Air flow tests (standard NF EN 5801)

Reliability Tests

- 24/7 corrosion tests
- Static, cycling or burst hydraulic pressure tests up to 250 Bar
- Vibration tests with a maximum force of 2 000 N
- Endurance testing of fan coil units

Heat recovery system and coils test platform

- Heat recovery efficiency and thermal capacity test
- Airflow capacity up to 30 000 m³/h pressure drop
- Thermal capacity up to 300 kW

Numerical simulations

- Computational Fluid Dynamic (CFD)
- Indoor comfort simulation



CERTIFICATIONS

Quality Management System

ISO 9001:2015
2014/68/EC

DAP 08.D /DAP 13.C
NF 414 rev. 9

Approved by Lloyd's Register Quality Assurance
 Certified by Apave & Bureau Veritas

Certified by Efectis
 Certified by Certita

Environmental Management System

ISO 14001:2015

Safety Management System

ISO 45001:2018

Approved by Lloyd's Register Quality Assurance
 Approved by Lloyd's Register Quality Assurance

MONTILLA FACTORY: rooftops and light commercial heat pumps expertise

Location: Montilla, South of Spain
Total Area: 40 000 m²
Production capacity: 120 000 units per year



PLANT

With a wide and diversified product portfolio, Montilla's plant stands among top state-of-the-art plants worldwide within Carrier. Its vast product range includes rooftops, air handling units, fancoils, packages units and small chillers. It houses 12 assembly lines and 7 sub-assembly areas.

GOOD TO KNOW

The Montilla plant has been in operation for more than 30 years and is the largest HVAC factory in Spain.



MONTILLA CENTER OF EXCELLENCE: rooftops and light commercial heat pumps expertise

Our teams in Montilla, Southern Spain, have in-depth expertise in rooftop, packaged and dehumidifier units. The center offers specialized laboratories, as well as one of Europe's biggest aircraft preconditioner air units laboratory.

Modeling Analysis Simulation & Computation (MASC)

The Montilla center of excellence offers numerical simulation capabilities in Model-Based Definition (MBD), Computational Fluid Dynamics (CFD) and 3-D design.

Customization

An engineering team is specifically dedicated to customization projects. The center can also offer technical data acquisition for technical documentation, as well as remote test supervision for special on-site applications.

Prototypes & Tests

The center carries out prototyping and testing for our development team. It performs thermal, acoustic and vibration tests (2 test rooms), ambient control tests from -15°C to +55°C and specific tests for preconditioned air for aircraft and swimming pool dehumidification units.



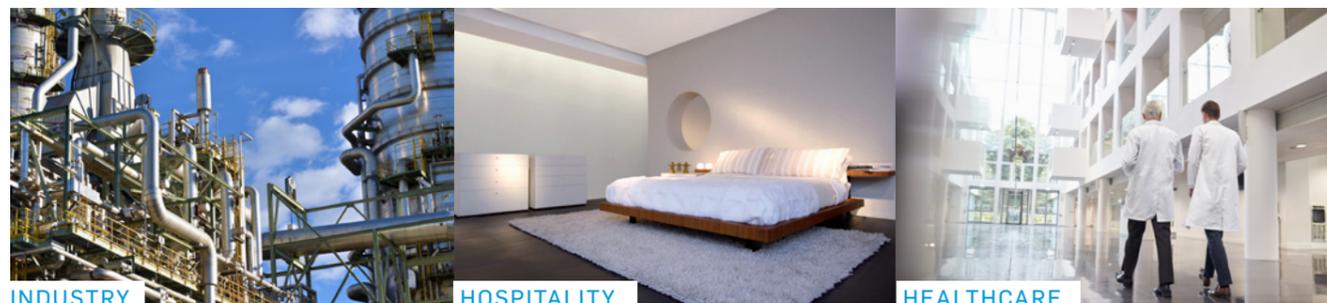
CERTIFICATIONS

Quality Management System	ISO 9001:2015	Approved by IQNET and AENOR
Environmental Management System	ISO 14001:2015	Approved by Lloyd's Register Quality Assurance
Health & Safety Management System	ISO 45001:2018	Approved by Lloyd's Register Quality Assurance
Performances	EUROVENT	Approved by Eurovent Certifications, European reference label of the energy performance of air conditioning and refrigeration equipments
Pressurized Equipment Directive	PED 2014/68/EU-Module H	Approved by Bureau Veritas

OUR MARKET SEGMENTS

Each customer has specific needs and requests that should be acknowledged. With our established and comprehensive knowledge of markets, we can offer the best and most appropriate products, services and solutions that can effectively and efficiently be used in different segments.

Maximum uptime and full scalability for data centers, highly controlled microclimates for hospitals, optimal indoor quality for housing, energy costs' control for industries, etc. We offer solutions adapted to various markets in order to satisfy our customers specific requirements.



INDUSTRY

HOSPITALITY

HEALTHCARE



OFFICE BUILDING

DISTRICT HEATING

DATA CENTER



CINEMA

RETAIL

CULTURAL HERITAGE



COLLECTIVE HOUSING

MARINE

LOGISTICS

HVAC SYSTEMS: PRODUCT PORTFOLIO

Thanks to state-of-the-art technologies, we are able to produce high quality products and solutions with technical features and unique characteristics that meet our customers' high standards. Carrier and CIAT products are distinguished for their high quality, reliability, innovative features and high added-value.



AIR CONDITIONING

- Air-cooled chillers
- Absorption chillers
- Air-cooled dry coolers
- Heat exchangers
- Thermal energy storage



AIR TREATMENT

- Air handing units
- Packaged rooftop units
- Packaged units
- Close control units
- Air heaters
- Hydronic terminal units
- Hybrid terminals



HEATING

- HT* Air-to-water heat pumps
- HT* Water-to-water heat pumps

*High Temperature



CONTROL

- Digital services
- Plant Room Controls
- Fan coil controls



HEATING & AIR CONDITIONING

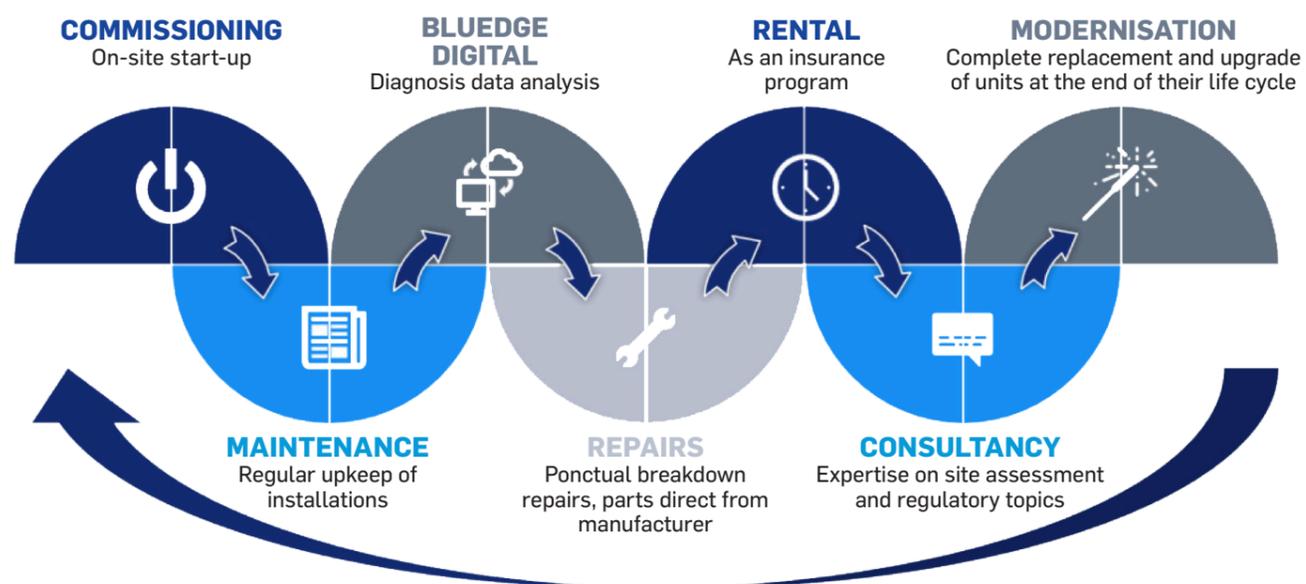
- Air-to-water heat pumps
- Water-to-water heat pumps



BLUEDGE, A BESPOKE SERVICE OFFER

As key European player for HVAC systems, our objective is to provide high quality service throughout the lifecycle of installations.

From initial project review to equipment monitoring, our dedicated teams are continuously committed to the specific needs of each customer through a full range of solutions and a custom, personalized approach. BluEdge service platform is our best-in-class service and aftermarket offering.



ZOOM ON RENTAL

Liquid chilling, air-conditioning, heating and hot water supply are all vital elements to businesses everywhere.

When your HVAC system fails, your business is at risk.

Carrier Rental supplies immediate, 24/7 HVAC rental solutions to help sustain and optimize your company's performance, and protect you from the anxiety of unplanned downtime.

PARTS CENTER

Thanks to our dedicated parts team and our factories located throughout Europe, we are able to deliver 250 orders daily and ship efficiently around 1 600 shipments per week around the world.

With more than **12 000 items in stock**, we propose a comprehensive parts offer including compressors, universal parts and manufactured components. Our purchasing power ensures optimized pricing and lead-times. Thanks to our manufacturing expertise, we provide advice to help you find the best service solution to meet your specific needs.



12 000 items in stock



1 600 shipments per week



250 orders daily

Dedicated online shop to facilitate the selection of parts:
www.store-eu.carrier.com



DEDICATED SOLUTIONS FOR CUSTOMERS NEEDS

At Carrier, our innovative HVAC technologies and world-class expertise make us a trusted partner for companies and organizations ensuring optimum conditions for their buildings and installations, and for the comfort of their occupants.



Outstanding indoor comfort conditions for Radisson Blu Hotel London Stansted Airport

The customer chose CIAT UK to replace existing fancoils with brand new CIAT units, designed and built to the manufacturer's latest specifications – ensuring comfortable conditions for guests and saving energy costs. CIAT can boast a broad expertise in the hospitality sector with the ability to offer complete solutions to its customers.

An innovative air conditioning solution from Carrier to ensure optimal comfort in the historic Raphael Rooms at Vatican City State

Extending Carrier's long history of preserving and protecting art at the Sistine Chapel, Carrier engineers developed and installed a custom solution for the Raphael Rooms at the Vatican Museums. The solution delivers heating and cooling in one-quarter of the traditional footprint, without altering the existing historic infrastructure. Carrier has a long legacy of helping protect some of the most recognizable landmarks, historic sites and delicate artifacts around the world. The Raphael Rooms project is just one example of how we apply innovation and expertise to help preserve history while enhancing the visitor experience.



Discover on YouTube the story of this extraordinary project



www.carrier.com/eu/

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