



Real-time, Predictive, and Insightful

Abound™ HVAC Performance, the latest
in HVAC Connectivity & Continuous Monitoring



BluEdge® Service Agreements with connectivity

Abound HVAC Performance provides real-time visibility, customisable alerts, advanced predictive diagnostics, and expert insights in a single platform. This connectivity helps empower you to reduce downtime, extend equipment life, and maximise system performance.

Turn Equipment Insight Into Business Impact

Abound HVAC Performance turns connected data into concrete results, giving you the clarity, control, and peace-of-mind to keep your systems running at their best.



Choose the Level of Protection That Fits Your Operation

Abound HVAC Performance enables digital connectivity across all three of our BluEdge Service Agreement tiers:

Preventive → Full Coverage			
BluEdge Service Agreements	Core	Enhance	Elite
Service & Maintenance	Digital services only, Maintenance on demand	Planned maintenance and visits	Unplanned labor maintenance and services
Abound HVAC Performance	Real time Data Visibility, Remote Monitoring, Carrier Customer Command Centre, Alarm Management, Predictive Insights		

Key Benefits

Maximise Uptime.

Predict potential issues before they disrupt operations, and get faster, more efficient service with pre-informed technicians.

Optimise Performance.

Help Extend Equipment Life.

Real-time visibility ensures optimal performance while data-driven maintenance helps extend system life.

Control Costs. Avoid Surprises.

Optimise cost-efficiency with proactive support for fewer emergency repairs.

Plan With Confidence.

Gain budget clarity through predictive scheduling, and optimise resource planning across locations.

Peace of Mind, Built In.

Carrier experts monitor your systems so you don't have to with customised alerts, global support, and rapid diagnostics.



Consistent data transmission for visualising real-time performance of HVAC equipment



Critical alarm and alert analysis



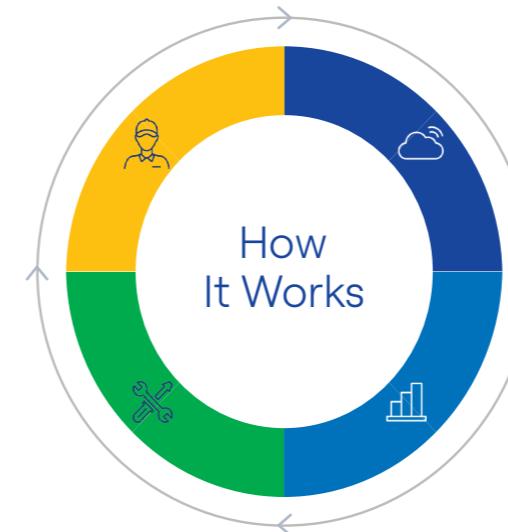
Analytic packages and reports to support predictive maintenance



Secure wireless connectivity to Carrier's cloud-based platform



Ability to connect to both water- and air-cooled chillers



The Circle of Connectivity

Here's how digital connectivity enabled by Abound HVAC Performance monitors and supports your commercial HVAC to maintain equipment uptime and protect your investment:

1. Your chiller is connected*.
2. Carrier's IoT platform collects your equipment data.
3. Unit monitoring & digital services by Carrier Customer Command Centre.
4. Carrier's experts take real-time actions on critical alarms**.

*Abound HVAC Performance is available for existing customer with equipment that can be IoT-enabled.
**Conditions apply.

Digital services by Carrier Customer Command Centre

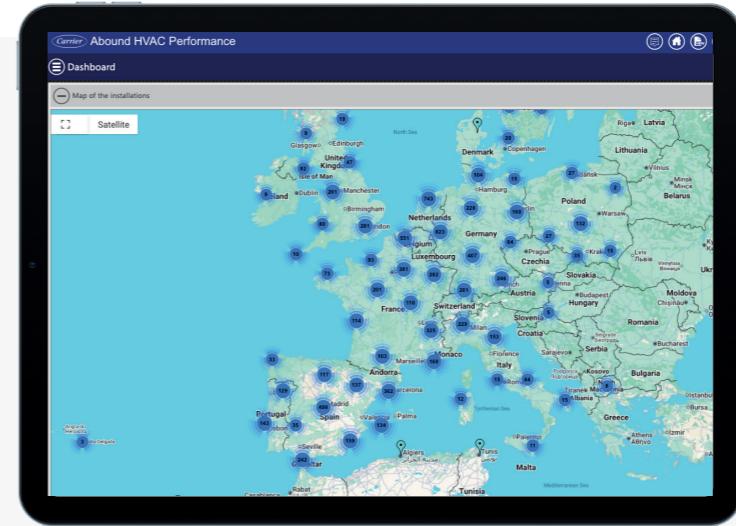
Data retrieved from connected chiller via Abound HVAC Performance allows our Carrier Customer Command Centre experts to continuously monitor the performance of your chiller, provide valuable insights to avoid future operational disruptions and proactive maintenance recommendations to improve chiller health.



Predictive Services enabled by Customer Command Centre & Digital Analytics

- Critical Alarms managed by experts
- Customised health & performance reports
- Remote inspection
- Predictive analytics*** & proactive diagnostics
- Local Carrier's service expert

***Our analytics packages are constantly evolving to deliver smarter & more impactful insights.



The Power of Technology Meets Human Expertise.

Whether you need basic oversight or full lifecycle support, Abound HVAC Performance brings the power of continuous monitoring to BluEdge service agreements. With expanded analytics and human expertise at scale, you're protected, informed, and ready, no matter your maintenance model.



[Discover more](#)

Protect Your HVAC Investment with Carrier's BluEdge Service Agreements

Carrier offers flexible plans to protect your HVAC system investment, ensuring peak performance and longevity, backed by unmatched expertise and the latest technology.

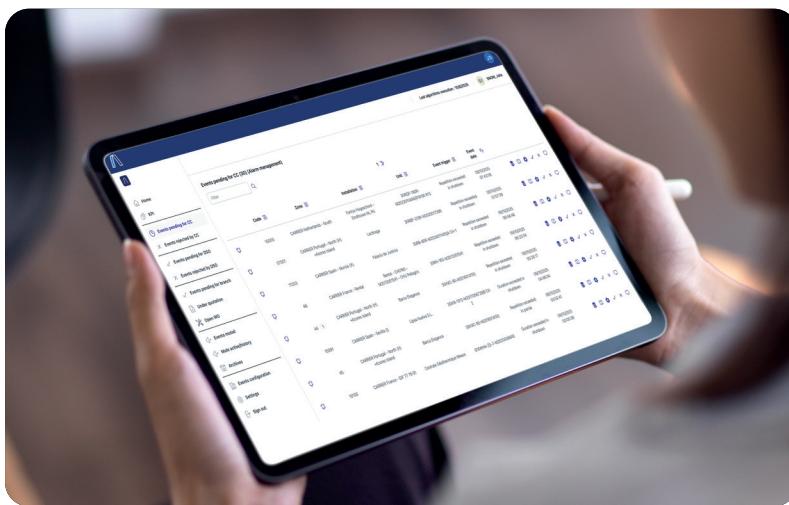
To meet your operational needs and maintenance objectives, three tailored service levels are available.

From full-scale coverage to digital-only monitoring, BluEdge service plans, enhanced by Abound HVAC Performance, offer options that align with how you manage your business priorities.

A wide array of lifecycle solutions to fit your needs

With Carrier, you are not just getting the most innovative equipment in the industry, but a trusted partner delivering expertise, service and greater peace of mind throughout the entire lifecycle of your HVAC system.

Our comprehensive portfolio of solutions range from predictive maintenance, flexible service agreements, repairs, upgrades, OEM spare parts, and rentals, as well as building and energy management systems.



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