First Year Free Service Agreement

GET THE ASSURANCE YOU NEED FROM DAY ONE

Service and Aftermarket

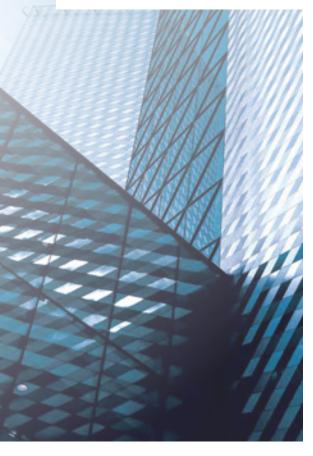






GET THE ASSURANCE YOU NEED FROM DAY ONE

When you purchase certain qualifying equipment*, you'll benefit from the First Year Free Service Agreement, our complimentary first year service. Two operating inspections by certified Carrier technicians are provided during the standard equipment warranty period. You'll also receive high priority for non-scheduled service events. Additionally, customers with IoT-enabled equipment will receive one year of Carrier® SMART Service, our exclusive digital solution that enables advance notifications, remote diagnostics and enhanced field service support.



WITH THE SERVICE AGREEMENT YOU GET:

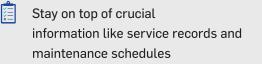
- Warranty assurance protection by Carrier certified technicians
- Unscheduled service priority and 24/7 emergency support
- Verified proper operation and configuration during initial run-in period
- **Access to Carrier's Customer Portal**

Carrier First Year Free Service Agreement provides you with added peace of mind — and ensures that your new equipment will work hard for you and your facility for years to come.

THROUGH THE ONLINE CUSTOMER PORTAL, YOU CAN:



Initiate service requests





Review work orders

Conveniently view equipment history

