



BluEdge® Lifecycle Service Solutions for Data Centers

Carrier QuantumLeap™
Data Center Solutions



Data centers are more strategic and vital than ever, facing heightened scrutiny over efficiency, availability, flexibility and security.

As part of our QuantumLeap offering, Carrier BluEdge delivers comprehensive lifecycle solutions and expert support designed to meet the complexities of your cooling and thermal management needs.



You Need a Service Partner Who Can Stay Ahead

Data centers are dynamic, fast-paced and versatile — your service partner should be too. We understand the mission-critical challenges you face today and in the future. BluEdge delivers the reliability, expertise, partnership and security you need through tailored, proactive and responsive solutions, ensuring maximum efficiency, protection and, most importantly, uptime.

Data Centers Are as Unique as the Data They Protect

BluEdge offers a robust range of service agreements tailored to meet the specific needs of your data center facility, backed by Carrier's factory-trained technicians. Our comprehensive service tiers — Core, Enhance and Elite — are designed to provide customized solutions that ensure optimal performance and longevity and help contribute to sustainable outcomes while aligning with your business and budget requirements.

BluEdge Service Solutions

Tailored Solutions

Our comprehensive portfolio of solutions includes predictive maintenance, flexible service agreements, repairs, OEM spare parts, rental solutions and upgrades.

Zero Blind Spots

With Abound™ HVAC Performance — our digital platform — you receive continuous monitoring and actionable insights to help ensure maximum uptime for the life of your equipment.

Agile Strategies

Carrier offers flexible plans to protect your HVAC system investment, ensuring peak performance and longevity, backed by unmatched expertise and leading-edge technology.



Data Center Centered

We understand the critical nature of your cooling and thermal needs and are primed to design tailored solutions built according to your specific needs.



RELIABILITY

- Data center-dedicated technicians, customer support and other resources.
- Proactive monitoring to help minimize downtime.
- 24/7/365 support with immediate assistance.
- Rapid response time to meet or exceed service-level agreements.
- Factory-authorized parts to enhance asset life.



EXPERTISE

- Global industry leader in intelligent climate and energy solutions.
- Factory-trained, specialized technicians for optimal performance.
- Effortless access to dedicated experts through a robust global network with a local presence.
- Responsive parts and components procurement — stocked on-site or regionally.



PARTNERSHIP

- Trusted customer-centric organization and collaborator.
- Dedicated account management and support.
- Elevated service experience that exceeds industry norms.
- Flexible solutions and comprehensive coverage to meet your specific needs.



SECURITY

- Secure connectivity and data protection for cooling and thermal analysis and management.
- Compliance with stringent protocols
- Comprehensive lifecycle services to protect your investment.

Connect with a Carrier QuantumLeap data center expert to learn more about BluEdge service agreements.

Visit carrier.com to learn more

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